EPORDO

Wireless Online Hotel Locks

Quick Start Guide

English Edition | TTHotel Smart Hotel Management System

1. Overview

This guide helps hotel owners and installers set up EPORDO wireless online hotel locks with the TTHotel management platform. Follow the steps below to install the Windows software, create your hotel account, configure the Hotel App, and add all devices so they sync to the front-desk web software.

System components typically include:

- Bluetooth hotel locks
- Wi-Fi gateway(s)
- Wi-Fi / Bluetooth power-getting switches (optional)
- TTHotel Windows software (front desk / reception)
- Hotel Management App (manager / owner smartphone)
- Guest App (for guest access, as required)

2. Before You Start

- A Windows PC for the reception / front-desk software
- A stable internet connection
- Manager / owner smartphone for the Hotel App
- All locks, gateways, and switches powered and within Bluetooth / Wi-Fi range during setup
- Your EPORDO supplier code (required for registration): 48032751

3. Setup Steps

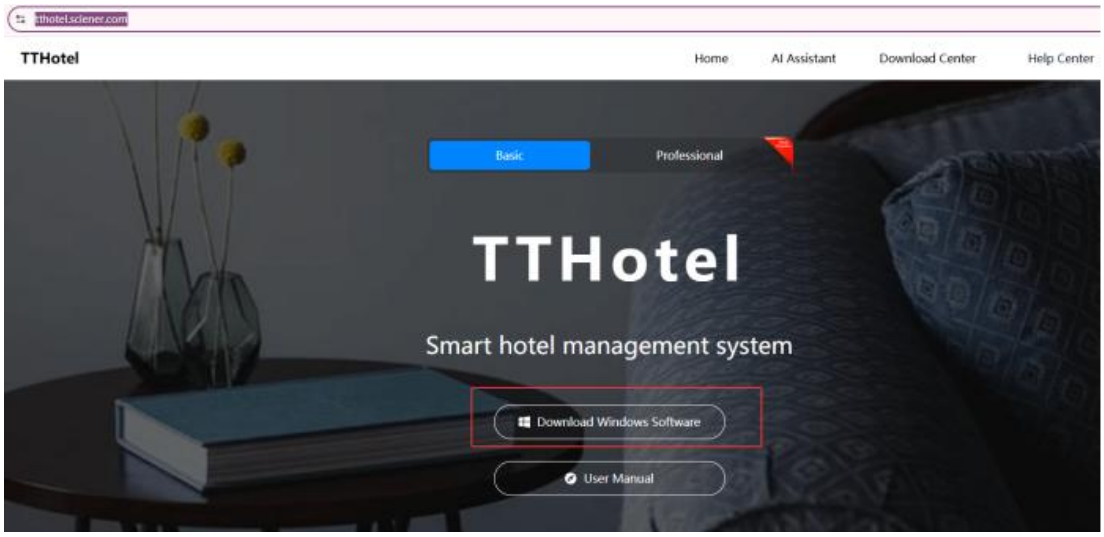
Step 1 Download the Windows Software

Open the TTHotel portal and download the Windows software:

https://tthotel.sciener.com/

On the homepage, select Download Windows Software

Figure 1. TTHotel download page click Download Windows Software



Step 2 Install Software and Create Your Account

Install the Windows software on the reception PC, then register a new hotel account.

Important: When registering, enter the EPORDO supplier code:

48032751

Using the correct supplier code links your hotel to EPORDO support and product resources.

Step 3 Install the Hotel Management App

Install the Hotel App on the manager / owner mobile phone. Use this app to initialize and manage devices on site.

Scan the Hotel APP QR code below (or search for the official Hotel App in your app store):

Figure 2. Hotel Management App QR code

Hotel APP

Step 4 Add Devices and Sync to the Front Desk

From the Hotel App on the manager phone, add all devices one by one:

- Bluetooth hotel locks
- Wi-Fi gateway(s)
- Wi-Fi / Bluetooth power-getting switches (if used)

After devices are added on the mobile App, they will automatically sync to your TTHotel Windows software at the reception desk. Front-desk staff can then manage rooms, guest cards / codes, and daily operations from the PC software.

4. Portals and Mobile Apps

Use the following official entry points for web management and mobile apps:

Figure 3. Website, Hotel App, and Guest App



Quick reference

Item	Link / Action
TTHotel software portal	https://tthotel.sciener.com/
Hotel web portal	https://hotel.ttlock.com
Hotel App / Guest App	Scan the QR codes in Figure 3

5. Training Videos and Documents

Operation videos (YouTube playlist):

https://www.youtube.com/playlist?list=PLJgAedFwffBBwhoQio7DM-9_2H-wGAh8K

Product documents and downloads:

https://epordo.com/resources/

6. Go-Live Checklist

- ☐ Windows software installed on the reception PC
- ☐ Hotel account created with supplier code 48032751
- ☐ Hotel App installed and logged in on manager phone
- ☐ All locks added and tested (unlock / lock)
- ☐ Wi-Fi gateway(s) online and linked to locks
- ☐ Power-getting switches added (if applicable)
- ☐ Devices visible and synced in the Windows software
- ☐ Front-desk staff trained for check-in / check-out and card or code issuance