User Manual-Smart Keybox

TUYA BLE PRO VERSION
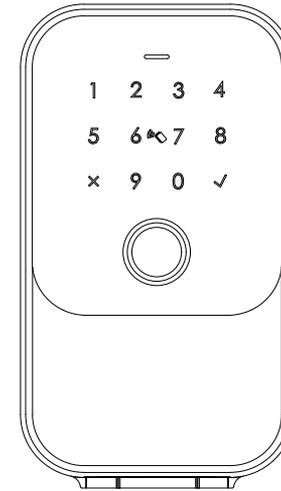
IP65

Scan QR code below to download the APP

GET IT ON Google Play

Download on the App Store

Search Google Play or APPLE Store with TUYASMART

Access Card	Pincode	Manual Key	APP	Fingerprint

Smart your life!

1 PACKING ACCESSORIES

Please check the packing box and accessories when you got the lock in hand.

a	b	c	d
1 Pcs Keybox	2 Pcs Manual Key	4 Pcs(D4X30mm) Wood screw	4Pcs(D6X30mm) Expansion Plug
e	f	g	h
2 Pcs Epoxy Card	1 Pcs Manual	1 Pcs USB Cable (TYPE-C)	1 Pcs Shackle
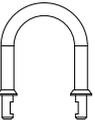
2 PRODUCT SPECIFICATION

■ Front

Indicator Light

Keypad

Card reader area

Fingerprint Sensor
(Optional)
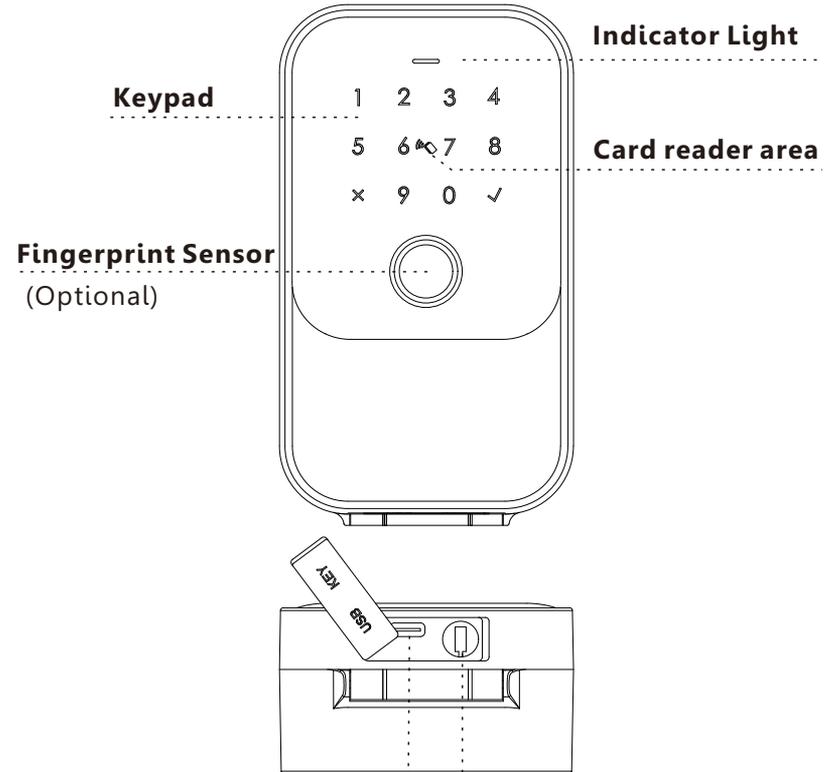
Type- C
For emergency use to unlock
Not for charging!

Cylinder Hole

■ Inside View

Unhook button

Main Housing

Battery Box

Reset Button

Front Shell

Protection Cover
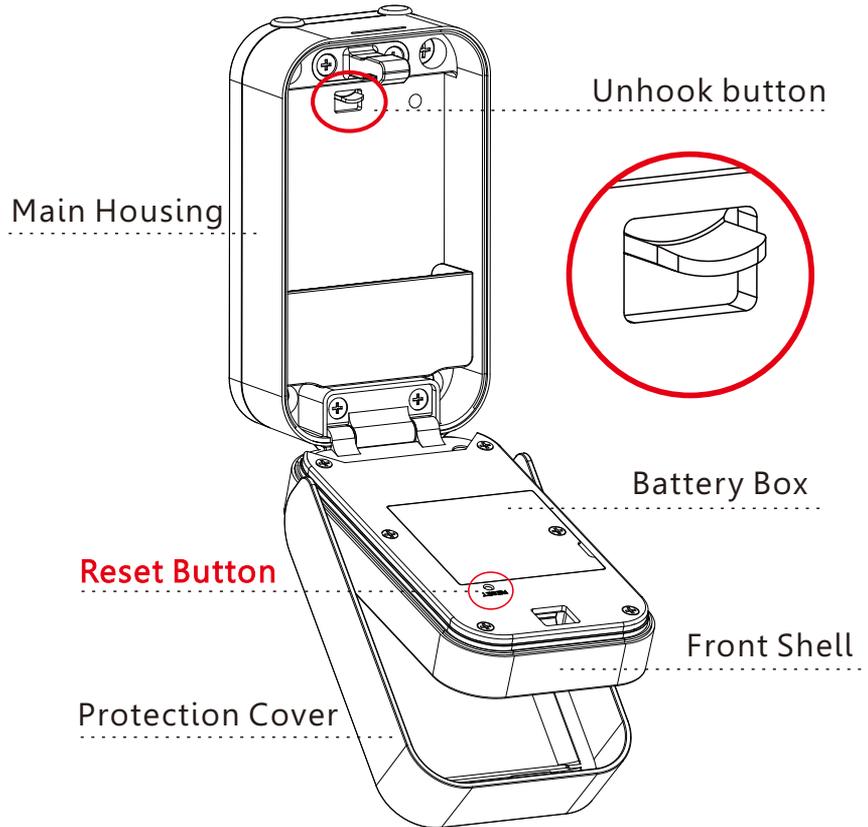
3 SYSTEM INTRODUCTION

Main material	Aluminum Alloy,Zinc alloy,Tempred glass
Available Color	Black
way to install	Wall mounting(main)
Communication	BLE5.0
Support OS	iOS 7.0 or above, Android 4.3 or above
Battery Life	7000 times normal unlock(10-12 months)
Power Supply	DC6V:4pcs AAA alkaline batteries
Static Current	≤65uA
Dynamic Current	≤180mA
Unlock Way	APP,Passcode,Card,Manual key,Fingerprint(optional)
Unlock Time	1~1.5 seconds
Working Temperature	-20~55 degree
Working Humidity	10%~95%
Factory Password	Factory master password:123456, after configuration,it will be invalid
Virtual Password	Available
IP Level	IP65 Certificated
User Capacity	Number of Fingerprints, Passwords and Cards: 200

4 RESET TO FACTORY STATE

Long press the reset button with a small pin which is less than 2.5mm in diameter.
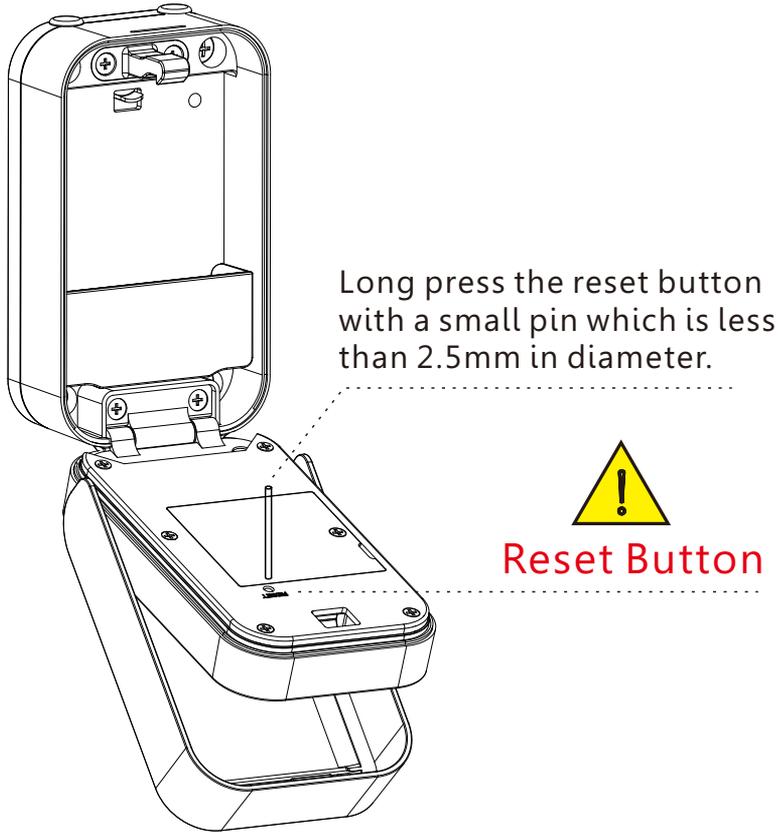
Reset Button

⚠ ATTENTION

There is one reset button on the back of the front shell; After the device is powered on, long press the button for 5 seconds and the voice prompts "Please enter the initialization password (000 ✓)";
If the password is entered successfully, there is sournd tip "Operation successful" .
Then the default master password is 123456.
you can enter the password to unlock the key box.
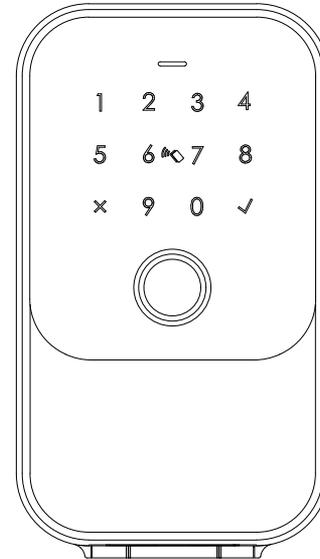
Factory State:
Default password
123456+ ✓ to unlock.
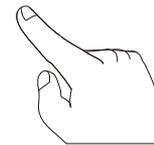
5 INSTALLATION STEPS

5.1 Wall mount

Fixed on the wall, the line must be at a suitable height from the ground

5.1 .1 Wall Mount(Brick wall)

plug

Poke out hole plug
Step 1
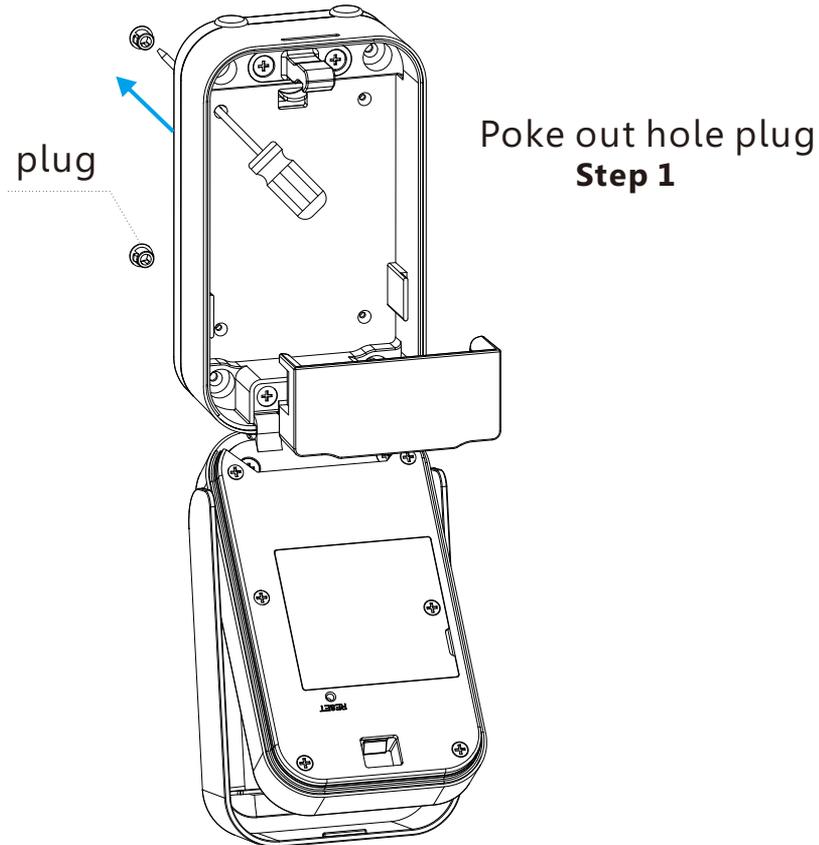
Key box as template
Step 2
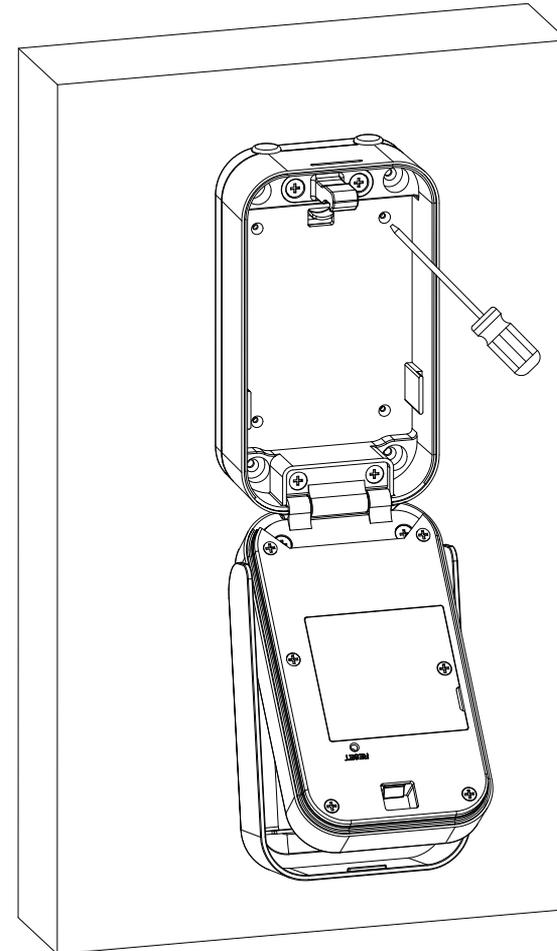
Drilling depth:D6X40mm

Percussion bit
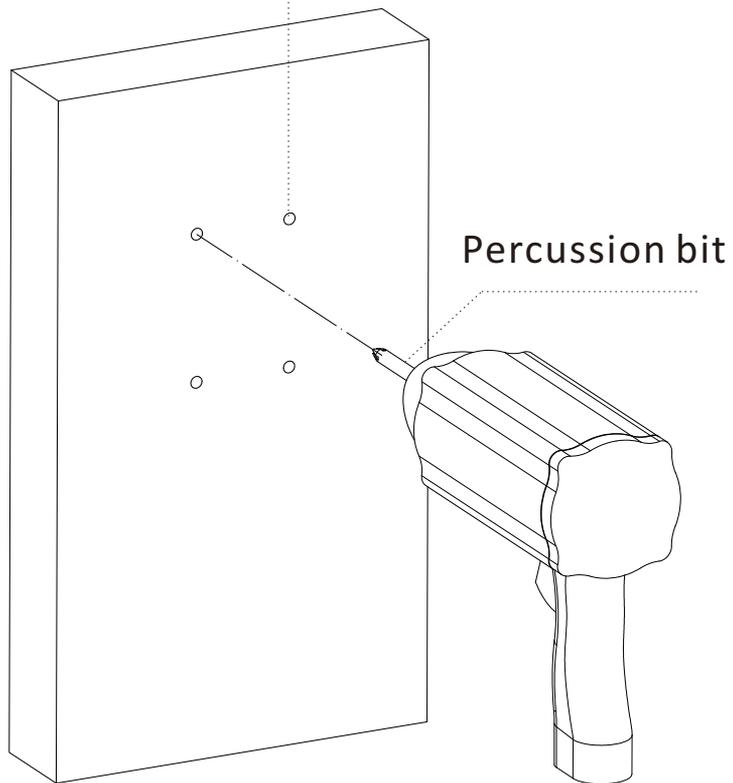
Drill hole
Step 3
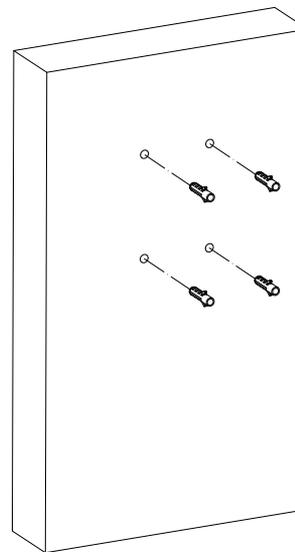
Installing
expansion plug
Step 4
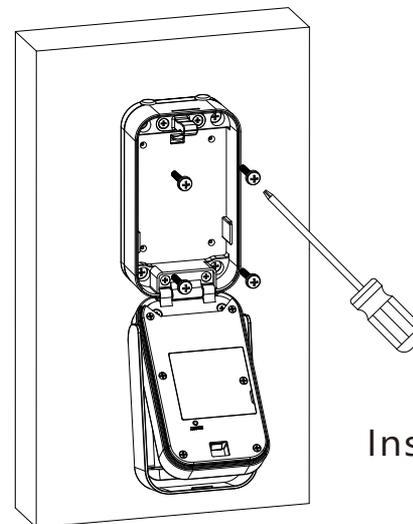
Install screw
Step 5

5.1 .2 Wall mount(Plank)

Poke out hole plug
Step 1
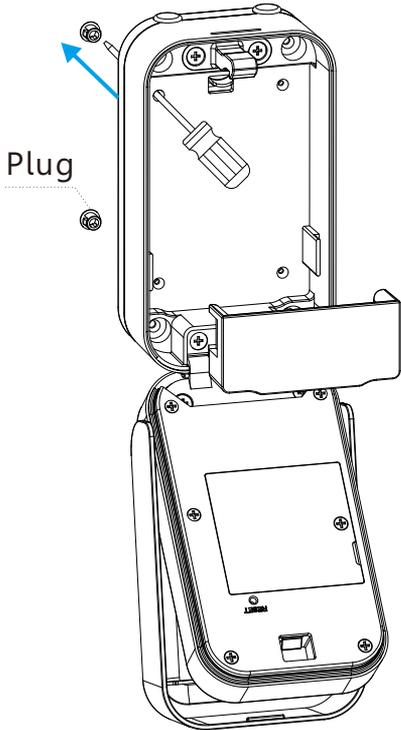
Key box as template
Step 2

Pilot drill
Step 3

Install screw
Step 4

Plug

Drilling Hole
(D2x40mm):

Twist drill

5.1 .3 Install Batteries

Insert 4pcs AAA alkaline batteries into the battery box matching the polarity(+/-) and tighten the battery box cover.

5.1 .4 Function Test

*Turn over the protection cover follow the arrow direction.
*Press fingerprint or passcode to unlock the key box.

5.1 .5 Key Test

*Test the key to unlock properly
*Don't put the keys inside the box
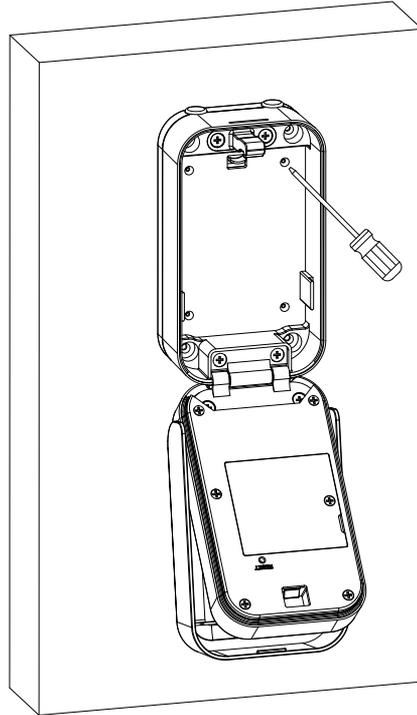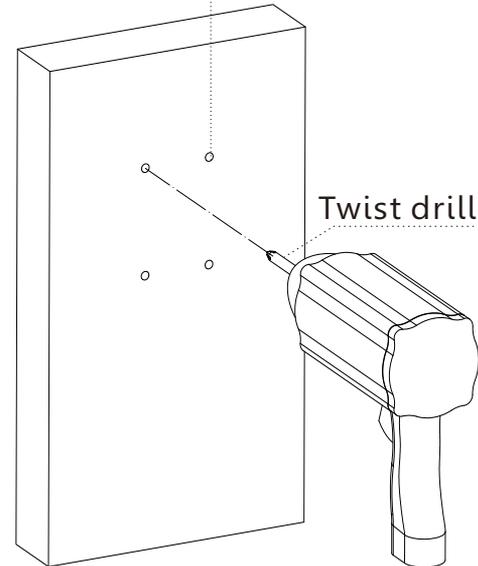
5.2 Hanging Garment

5.2 .1 Unplug

Rubber plug
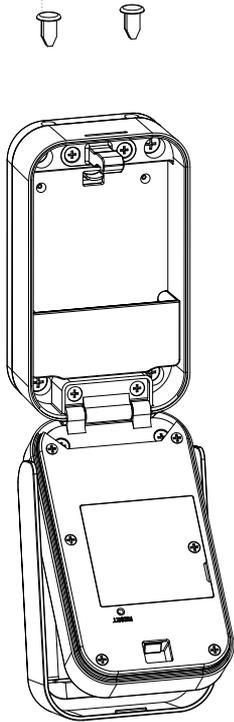
5.2 .2 Battery mounting

Put 4pcs AAA alkaline batteries and fix the battery box cover.
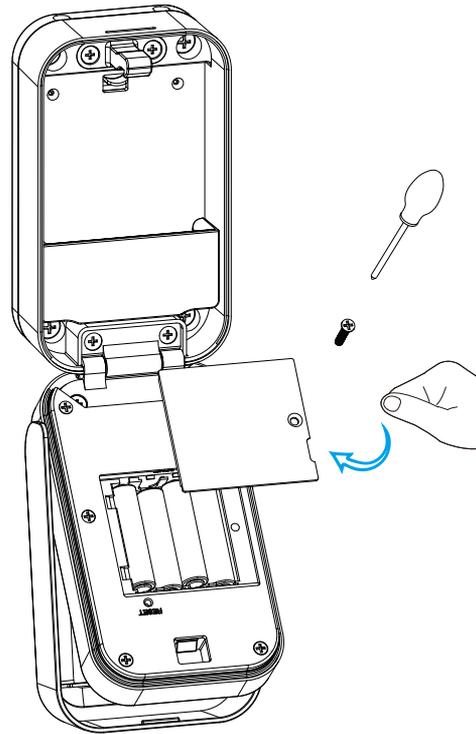
5.2.3 Shackle Locking -knob

Buckle the shackle and lock box in the direction of the arrow.
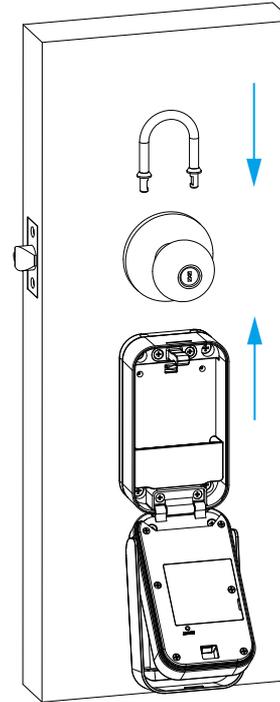
5.2.4 Shackle unlock -knob

Push the button to the top, then detach the lock box and shackle.
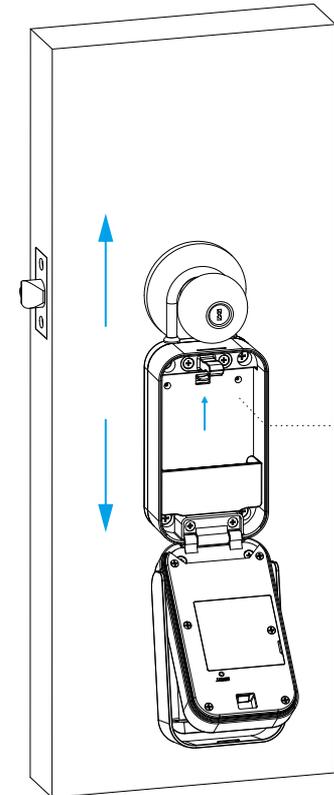
Unhook button

You need to push up hard to unhook

5.2.5 Functional Test -knob

*Turn over the protection cover follow the arrow direction.
*Press fingerprint or passcode to unlock the key box.
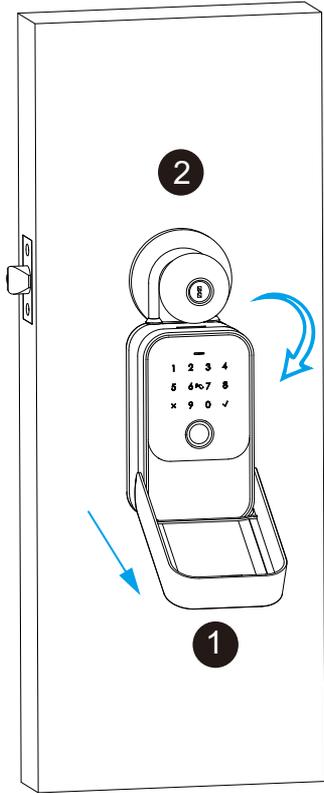
5.2.6 Key Test-knob

*Test the key to unlock properly
*Don't put the keys in the box
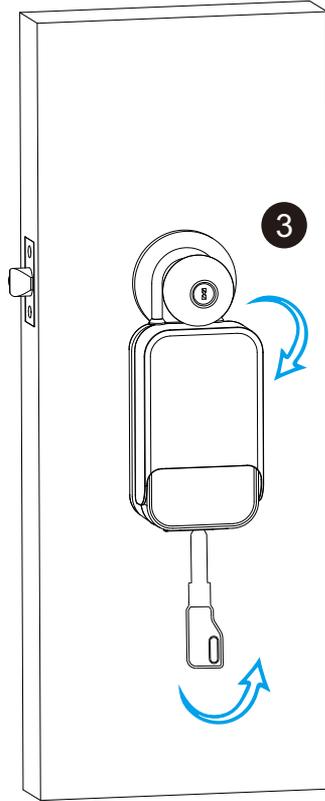
6.Tuya APP Settings

Please download the Tuyasmart or Smart life on Apple store or Google play. also you can scan the QR code below to download the APP directly.

6.1 Please register one account with your E-mail or mobile number.
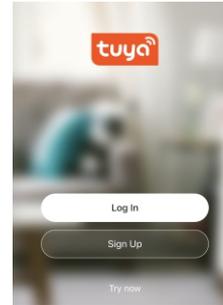
6.1.1 Sign Up
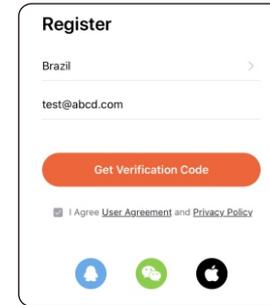
6.1.2 Enter mobile or mail Get Verification Code
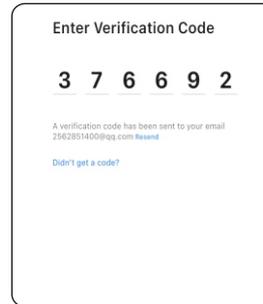
6.1.3 Enter the code sent to your mail or mobile
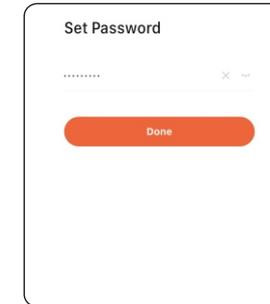
6.1.4 Set password and login

6.2 Intelligent Configuration

Please run the Tuya smart APP and click "**Add Device**" on the right top position for auto scan:
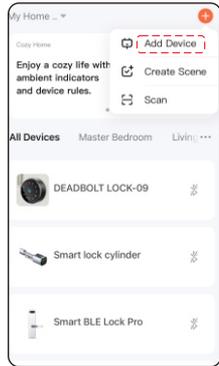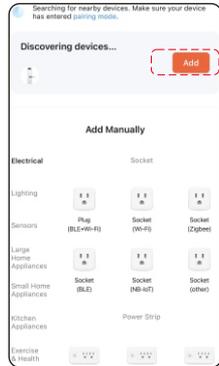
Step 1	Step 2	Step 3
Add Device	Activate the lock Click "Add"	Done
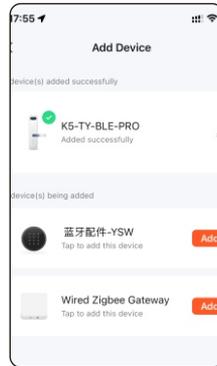
6.3 Function Description

Under Tuya smart APP interface, you can see the features for the smart locks, such as Memeber /unlock records and settings etc. Also you can slide the bar to unlock the door directly.
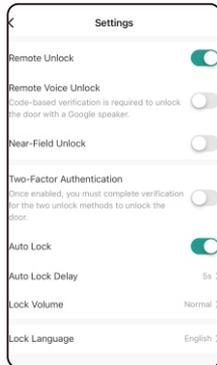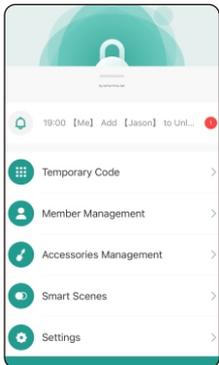
6.4 Add User Fingerprint

Under Tuya smart APP interface, you can click the **"Member Management"** and add the fingerprint.
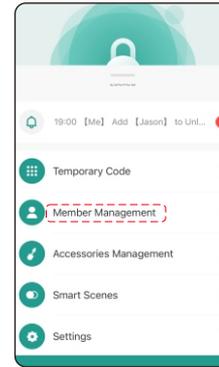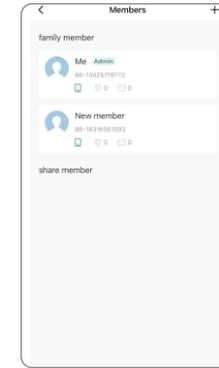
Step1: Select Member	Step2 Click Add button under Fingerprint option	Step3: Click Add under the fingerprint option
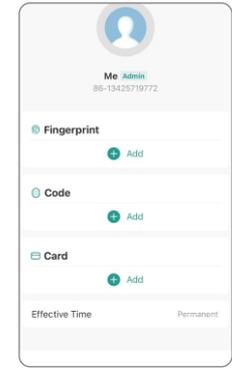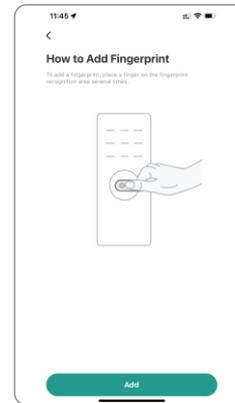
Step3: Start Capturing	Step 4: Press finger 5 Times	Step 5: Done and name it
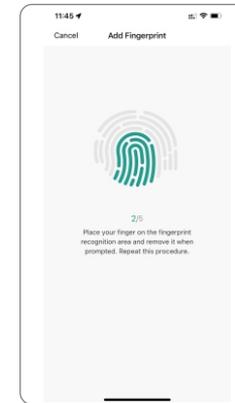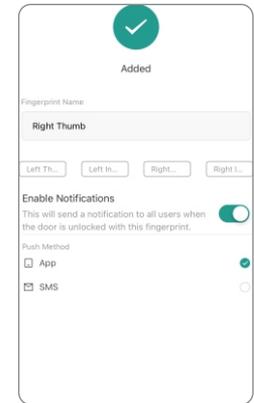
6.5 Delete User Fingerprint

Under Tuya smart APP setting, you can click the **"Member Management"** and delete it with below operations.
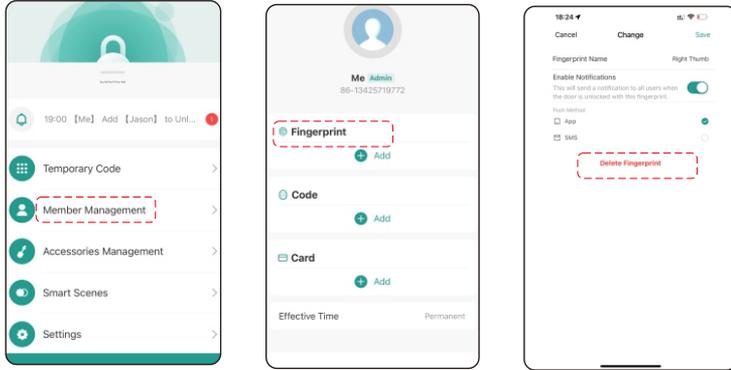
Step1:
Select Member

Step2 Choose
Fingerprint name

Step2 Delete
User Fingerprint

6.6 Add User Password

Under Tuya smart APP interface, you can click the "Member Management" and add the user password.
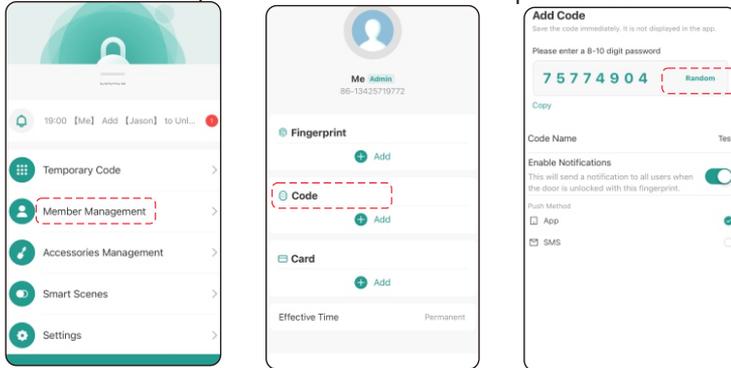
Step1:
Temporary Code

Step2:
Click Add under
Code option

Step3:
Click Random and
name the user name

6.7 Delete User Password

Under Tuya smart APP setting, you can click the code name and delete it with below operation.
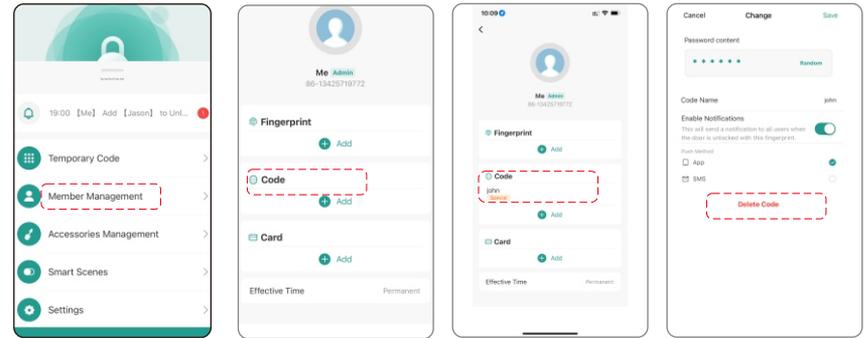
Step1:
Select Member

Step2 Choose
Code

Step3 Click
Code name

Step4 Delete
Code user

6.8 Add User Card

Under Tuya smart APP interface, you can click the "**Member Management**" and add the user card .
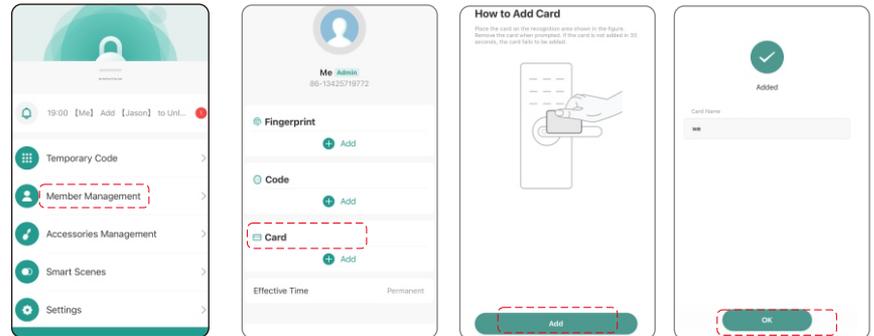
Step1:
Select Member

Step2:
Click Add under
Card option

Step3:
Tap Card on the lock
induction area

Step4:
Done

6.9 Delete User Card

Under Tuya smart APP setting, you can click the user card name and delete it with below operation.
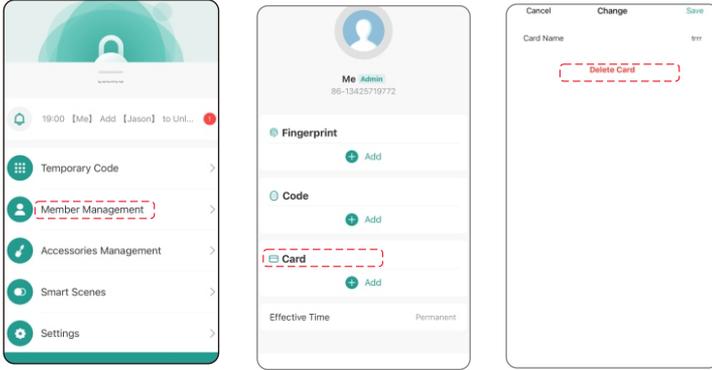
Step1:
Select Member

Step2 Choose
Card name

Step3 Delete
User Card

6.10 Temporary Code

Under the Tuya APP, you can click the **"Temporary Code"** to set the Timed-Limited/One-Time/Custom password to unlock.
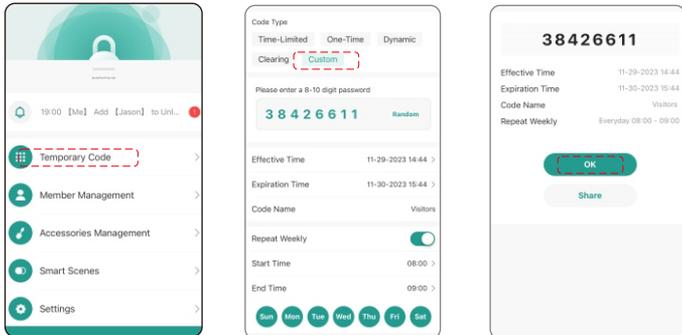
7. Reset the Key Box

Under Tuya smart APP setting, you can click the "**Remove Device**" and choose the "**Disconnect and Wipe Data**"to reset the lock, then the lock will be set to factory state,
you can use any fingerprint to unlock the lock, also the other user can add the lock on their mobile APP; Or you can hardware reset the lock,please refer to page 5 .
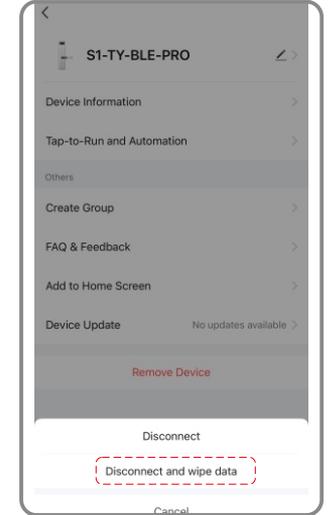
Refer page 5 to reset the Key Box

Press the setting key through the setting hole with a small stick less than 2.5mm in diameter. (e.g. toothpicks)

Reset Button

Factory State:
Default password
123456+✔to unlock.
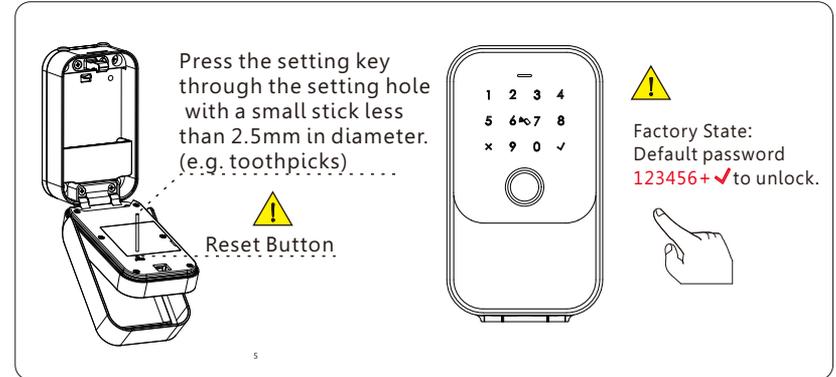
8. Troubleshoot and Solution(FAQ)

Question 1:
Can I unlock the door with my fingerprint for the first time?
Answer: After you finish the installation and power on the lock with 4pcs AAA alkaline battery and you can press any fingerprint to unlock the door, to ensure you can access the door before you configure the lock with mobile APP.

Question 2: What kind of battery shall we use?
Answer: This lock is highly recommended to be powered on by 4pcs AAA alkaline battery, do not use any other batteries or other Zn/Mn batteries!

Question 3: Is the lock auto locked?
Answer: After you unlock the door one time, the door will wait for the lock after 5 seconds, close the "Front-panel" to lock.

Question 4:
I bought one lock for my friend, how can he add the lock with his mobile?
Answer: Please remove this device from your mobile App you can click the "**Remove Device**" and choose the "**Disconnect and Wipe Data**" to reset the lock, or refer to page 5 for more options.

Question 5:
Can I charge the lock box via the Type-C port?
Answer: This Type-C port is only for emergency use with the power bank to unlock the key box, it is forbidden to charge the device with this port, when the low power alarm triggers, please replace the batteries in time!

Question 6:
I insert the manual key and turn but I can not unlock the box.
Answer: Please insert the manual key and Opening and closing panel unlocking, refer to the photo below:

❶ Retotate the silicone plug.
❷ Insert the key into the keyhole and turn it clockwise.
❸ Pull open the panel to unlock.
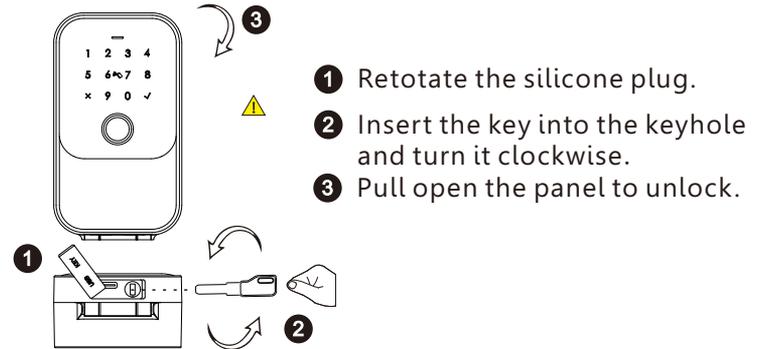
Question 7: Is it possible to remotely unlock my door?
Answer: One extra gateway is required for remote unlock, please turn to our sale service line, after configuration, you can press the icon on the app to remote unlock.